

This briefing is: UNCLASSIFIED





## 379 EMDG Medical Services for Family Members

#### **1Lt Christopher Cote**

379 EMDG Command Sponsorship Program Liaison

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Mission 🛦 Airmen 🛦 Partners



# **Accessing Care in Doha**



- Medical Care: International SOS
  - Serves as Your Network Primary Care Manager
  - ISOS Customer Service: +(44)20-8762-8384
    - Referrals Processed in Accordance with Tricare Access to Care Standards
- Emergency Care
  - Call 999
    - Activates Local Qatari Emergency Services or go to Nearest ER
    - No Referral Required for Emergency Care
      - Call International SOS within 48 Hours of Treatment
- Dental Care: MetLife
  - https://mybenefits.metlife.com/tricare
  - MetLife Customer Support 1-855-638-8372





#### Local TRICARE Remote Support



- Health Benefits Advisor
  - Provides:
    - Info on Benefits/Processes
    - 1 on 1 Discussions
- Contact Information
  - Ms. Anne Adriano
    - Located at Camp As Sayliyah
  - DSN: 318-432-3496
  - Comm: 974-7724-9194
  - ann.c.adriano.fn@mail.mil





### AUAB Medical Treatment Facility



- Expeditionary Hospital Designed to Care for Deployers
  - Family Members 14 years and over are welcome for care
  - Call for Appointment or Walk-in
    - Call 379 EMDG Patient Administration:
      - Dial from a cell or land line: 4458-9555
      - Dial 7 digit base number: 437-4216
- Medical Group Cannot Respond To Off-Base Emergencies
  - Please Dial 999





#### AUAB Medical Treatment Facility Capabilities



- Routine Primary Care
- Optometry
- Physical Therapy
- Pharmacy\*
- Pediatrics
- Dental

- Lab
- Radiology
  - Basic X-Ray; Ultrasound; CT
- Surgery Consults
  - General/Orthopedics
  - Immunizations

\*For information on TRICARE Mail Order Pharmacy (TMOP), contact our pharmacy staff at 437-4217





### AUAB Medical Treatment Facility



- Pediatric Care at the 379 EMDG
  - Acute and Chronic care for members age 14 and above
  - Looking to change capabilities of care in near future for emergent and acute/chronic care for kids of all ages
  - Limited referral capabilities locally for kids
- No prenatal care at 379 EMDG or in Doha area
  - All pregnant dependents will "Storknest" in Germany or US
- Women's Health preventive care
  - No mammograms at 379 EMDG. Available in Doha;
    - Recommend getting in US
  - Pap smears are available at 379 EMDG





### AUAB Medical Treatment Facility



- Dental Care at the 379 EMDG
  - Currently, limited capabilities for dependents on a space available basis for acute care. "Sick Call" is at 0700 & 1300 Mon-Thurs, Sat.
  - Routine care available for dependents off-base at Sarah's Dental



