

386th Air Expeditionary Wing - Quarantine Information Packet

PURPOSE: Provide read-ahead information to prepare members for the 14-day process they must execute in order to begin turnover and the remainder of their deployment.

The following information is provided to those projected to execute a 14-day quarantine at the 386th AEW's **Ali Al Salem location**.

Individuals receiving this packet should read it carefully to ensure they understand the overview of the quarantine process, what will be available to them for support, and resilience resources created to help ensure the comprehensive fitness of each member.

What to Expect

- Upon arrival into Kuwait, members must wait for official transport to in-processing area where they will be ordered into quarantine or provided further instruction if ASAB is not the final destination on the orders.
- Individuals will be required to have a temperature screening twice a day, AM/PM, for 14-days without disruption of the quarantine process in order to be considered cleared.
- Individuals will be asked their meal preferences at the start of the quarantine process, and this preference will not be able to shift. Please ensure your allergies and preferences are made clear immediately to ensure your three-a-day meals are supported accordingly.
- Depending on the current status of lodging, some members may be in a tent or room, with either a cot or bed. Individuals may pack any necessary comfort items such as preferred blankets or pillows if they would like added comfort on top of the provided beds and linens.
- Access to Wi-Fi may be limited, however, members should prepare for a strain on the bandwidth as well as no access to NIPR or SIPR. In the event someone needs access to NIPR, they are responsible for having a CAC reader available for use on a personal device.
- Showers and toilets will be available, but individuals should expect structured use due to schedules that allow every member in quarantine to have access without cross contamination of groups, which would reset the quarantine timelines for all involved.
- Gym equipment will not be provided, so members are encouraged to pack support items such as resistance bands or jump ropes that allow them to maintain exercise. Physical fitness information and workouts can be found in the digital resources Google Drive annotated in section nine of this document.

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DEPARTMENT OF THE AIR FORCE 386TH AIR EXPEDITIONARY WING (USAFCENT) ALI AL SALEM AIR BASE, KUWAIT

5 May 2020

Colonel Rodney L. Simpson, USAF Commander 386th Air Expeditionary Wing Ali Al Salem Air Base, Kuwait

All Inbound Personnel

Dear teammates

I would first like to state that I am honored you will be joining this team. Whether Air Force, joint, coalition, civilian or contractor, your piece of the mission is critical to ensuring mission success within the area of operations. However, before you can begin your tour it is crucial that you go through a quarantine process to safeguard the health of those who have arrived and those set to depart. Some will be able to accomplish this requirement before deploying, others will accomplish upon arrival in the AOR. Everyone will have to meet the CENTCOM Commander threshold requirements, per his lawful order.

If required, once you arrive, my team will ensure you are properly notified of your quarantine order and provide you information you need to execute this process. It is important that you adhere to all rules and guidance provided to minimize all delays to your quarantine, and prevent the need to reset the timeframe. We have done everything we can to provide you with facilities and amenities to keep you comfortable, but I ask that you also prepare for this process to be challenging due to the restriction of your movements.

It will be important for you to focus on what you can control, what you can do to stay focused and busy, and how you can still get after your goals during this period. You will not be expected to conduct any turnover, which provides you the opportunity to focus on self-development. Using the guidance and information provided in this packet will help in that process and prepare you for a more effective quarantine and transition onto the installation.

Please also review the rules and guidance you will be expected to follow after completion of your quarantine. We have fought hard to mitigate risk without severe impact to amenities that help us continue physical, mental, spiritual, and social pillars of resilience, but we will only sustain them if everyone does their part to uphold the rules and keep one another accountable to them.

Ultimately, I ask that you remember the importance of this process and its purpose to keep the mission going and personnel safe from unnecessary exposure. Those who have been here during the initial months of the pandemic have worked hard to sustain tempo and mitigate risk. They are all working extremely hard to turn over a healthy mission. But they also look forward to the opportunity to return home, which can only happen when we are sure you are safe and ready to take over.

Together we will get through this, and together we will fight this enemy. Welcome to the team.

Sincerely

RODNEY L. SIMPSON, Colonel, USAF

Commander



INITIAL PROCESSES & ARRIVAL

Upon arrival personnel will be ordered into quarantine per the installation commander and placed into groups to maintain a timeline for inbound personnel without affecting the 14-day process of individuals who arrived before, or will arrive after. It is extremely important that individuals only interact with individuals in their group to avoid resetting the 14-day period for others.

Each group will have a Troop Commander who will be the key POC for up-channel issues and disseminating information to individuals. Upon arrival and selection of the Troop Commander, individuals will receive further information on schedules and maps regarding the facility layout, emergency procedures, shower information, etc.

Additionally, members should understand that any unnecessary gear and baggage will be placed into storage for the duration of the quarantine process. It is recommended that inbound personnel pack their luggage accordingly to ensure they have what they need without causing unnecessary clutter in the lodging areas. Individuals with special pro gear or weapons should contact their sponsor immediately to determine the process for special storage or handling.

A conex will be provided storage at each of the quarantine sites. Do not pack gear, items, or products in the storage bags that could perish or be damaged by high temperatures.

Go to the Recommended Packing List page to receive more information on packing accordingly.

At all times, individuals in the quarantine process must adhere to the below guidelines, those outlined in the quarantine rules for the facility, and follow the guidance of the assigned Troop Commander.

- Maintain 6 feet of separation with persons within your quarantine group whenever possible while minimizing sharing of personal effects.
- Maintain 6 feet of separation with persons outside of your quarantine group AT ALL TIMES.
- Report any new illnesses to USAF medical personnel. See the contact list section.
- If needing to provide own medical care to a person from another quarantine group, practice standard, droplet, and contact precautions as indicated.
- To the maximum extent possible, schedule separate personal hygiene time for each quarantine group. Please refer to guidance from the Troop Commander for schedules.
- Each quarantine group will disinfect shared personal hygiene spaces after their use.
- Common use items will be cleaned by each individual after their use.
- Dispose of trash and drop off dirty laundry in their designated areas only.



GENERAL RULES & GUIDELINES

Regardless of COVID-19 or quarantine requirements, the below information will apply at any point across the 386 AEW locations.

Clothing Guidelines

- Inappropriate off-duty attire
 - Shorts or skirts where the buttocks is visible; revealing garments, underpants, seethrough leggings or mesh material; severely ripped, torn, cut or frayed clothing; garments containing offensive language or graphics; swim trunks or swim suits outside of the pool area; sweaty workout clothing except when transiting to lodging from the gym or actively working out; tank tops when not actively working out or in transit to and from the gym/pool

Photography & Video

Photo and video of the flightline or on the flightline are prohibited.

Designated Tobacco Areas

- Smoking and vaping is not authorized within 50 feet of a building, and must be done in a designated tobacco area.
- Smoking and vaping are prohibited inside tents or buildings.

Safety & Protection

- Do not daisy chain or piggyback surge protectors to avoid fire hazards.
- Ensure appliances are compatible with regarding plugs and voltage outlets prior to plugging them in.
- Natural hazards include sandstorms and high winds, as well as extreme heat during the summer months. Members should have been issued eye protection, and should have it readily available to ensure proper eye protection during sandstorms and high-wind days.

Animals & Wildlife

- Petting and caring for an animal or utilizing an animal as a pet is a violation of General Order 1C and is punishable under the UCMJ.
- Wild animals likely have rabies, which is 99% fatal.
- 386 AEW conducts a working cat program where vaccinated and spayed/neutered cats are
 used to keep the rodent population down. These working cats have a notch on their ear, but
 are to be left alone.
- Other wildlife to be aware of:
 - Camel Spiders; Spiders (Yellow Sac and Black Widows); Snakes; Scorpions; Sandflies



ASAB QUARANTINE RULES & RESPONSIBILITIES

Strict adherence to this guidance is critical to maintaining quarantine between flights. All individuals should remember they are ordered into quarantine and can be held accountable through disciplinary action or under the UCMJ.

- 1. Personnel will be placed in flights, determined by when they arrive to ASAB. ASAB leadership may consolidate groups that arrive at different times but within the same day or 24-hour period.
- 2. Personnel must remain with their respective flight for the duration of their quarantine period.
 - a. This is to protect not only their flight but the other flights as well.
 - b. <u>If two flights socialize and an individual in one flight develops symptoms, that individual will be placed into isolation, thus causing both flights to restart their 14-day period.</u>

3. Accountability will be taken by Troop Commander every day and reported to Mayor Cell.

- a. Accountability will be generated from PAX terminal manifest.
- b. Accountability will also be used for the purpose of meal preparation and delivery, and temperature checks.
- 4. Personnel must maintain proper social distancing, 6 feet, as recommended by CDC.
 - a. Personnel must stop hand-shaking, fist bumping, or any other skin-skin contact.
 - b. Shower/Shave facilities and Dining Facilities are open to only one flight at a time. Please adhere to the attached projected schedule. The Troop Commander's will coordinate movements amongst each other, to avoid personnel in different flights being in the same location at one time.
- 5. Common transit pathways are on the North and South sides of the camp. To maintain proper quarantine separation, use of these pathways are not permitted except during scheduled times and upon proper coordination with the Troop Commander's. This is to prevent multiple flights being in the same transit area at the same time.
- 6. Personnel should avoid touching their eyes, nose and mouth.
 - a. Personnel should clean hands with hand sanitizer, or hand wash frequently.
- 7. Personnel must not share any personal items, i.e.- dishes, cups, eating utensils, towels, bedding, etc.
- 8. Trash must be removed from tents daily to camp dumpsters during designated meal times.



- 9. Personnel must clean and disinfect high touch surfaces frequently.
 - a. Disinfectant for this purpose is bleach solution—create a 1:50 solution; 5 tbsps. per gallon of water.
 - b. Spray bottles with bleach solution and wipes are made available in all common areas. Mops and buckets are also available in the Shower/Shave facilities. Notify Mayor Cell if/when supplies are running low.
 - c. Each flight will be responsible for coordinating a cleaning crew at the end of their designated times for facilities. The same will also be true for the living tents/rooms before you are released from the quarantine location, at the end of your 14 days.
- 10. Flights must adhere to the camp schedule provided upon arrival. The Troop Commanders will coordinate the following movements for each flight in line with the schedule:
 - a. Meal times (meals must be eaten in dining tents. DO NOT bring meals back to sleeping tents to prevent rodent infestation.)
 - b. Laundry times (if applicable)
 - c. Shower times
 - d. Temperature Checks
- 11. Camp personnel must coordinate with the Mayor Cell if anyone is showing signs of fever, unexplained cough, or shortness of breath. Mayor Cell will get contact to EMDG to consult with a medical provider. *Contact info provided upon arrival.*
- 12. Smoking is **PROHIBITED** in the tents/rooms. Occupants must utilize the provided smoke cans in the southern area of the camp. Smoke cans are shared between flights. Users must maintain 6 foot physical distance between members of neighboring flight, at all times. Reference maps provided upon arrival for DTA (Designated Tobacco Area) locations.
- 13. During an ALARM RED, go to the bunkers noted on the camp layout provided upon arrival.
 - a. These bunkers are not segregated, so any response to these bunkers may cause quarantine durations to reset back to day 1.
 - b. Individuals in semi-hardened buildings will shelter-in-place.
- 14. In case of **FIRE**, camp occupants will evacuate to noted evacuation point briefed upon arrival.
 - a. Troop Commanders will take accountability once assembled and report it up to Mayor
 - b. Flights will do their best to congregate at least 6' away from other flights, so as not have to reset their respective quarantine durations.
- 15. In case of a medical emergency, flights will stay within their tents/rooms, if not actively assisting, while responders attend to the situation at hand. If the emergency is within a tent, those tent occupants will disperse to an area within their section, so they are out of the way of responders and patient(s).



ASAB QUARANTINE SUPPORT PROCEDURES

Food

- 1. The Mayor Cell will order meals from DFAC by completing FM79.
- 2. DFAC orders will be available for pick-up at Desert Winds facility during regular serving hours.
- 3. Mayor Cell will pick-up and deliver food to various quarantine locations.
- 4. Mayor Cell/assigned personnel will don gloves and mask when delivering meals.
- 5. Meals will be delivered to the Troop Commanders at each quarantine facility.

Trash

- 1. Trash bags will be placed in common areas such as dining tent and laundry room for personnel immediate use.
- 2. Q-Town: Q-Personnel must use the large blue dumpster to dispose to all trash.
- 3. Brownstone: Q-Personnel will don a mask/face covering and dispose of trash into the large blue dumpsters using only the side door.
- 4. If you are not quarantined in either of the above locations, please follow guidance provided upon arrival.

Laundry

- Please refer to guidance provided to the Troop Commander regarding service availability at each of the quarantine locations. Some locations may not have laundry available and should be prepared to have a 14-day supply of clothing with them as noted in the suggested packing list.
- 2. Limited laundry supplies will be provided by Mayor Cell.
- 3. Each Troop Commander will facilitate the laundry schedule for their personnel. Personnel must utilize the time allocated due to max capacity of various locations.
- 4. Each Laundry Facility will be cleaned by quarantine flights at the end of their respective laundry schedule.

Linen Exchange

- 1. Issued sleeping bags are to be packed per updated reporting instructions, however, some facilities may receive issued linens.
- 2. Of those that receive linens, some facilities will not have linen exchange services available for the duration of the quarantine. Members should confirm with the Troop Commander if this service will be available.
 - a. If the service is available, Q-Personnel will place tied off linen sack outside their lodging door for semi-hardened facilities; Q-Town tent residents will place linen near emergency responder area annotated on the maps provided upon arrival.
 - b. The same number of clean linens will be delivered to designated areas after dirty linens are dropped off.



Service to Q-Facilities Infrastructure

- 1. If service is required to any exterior A/C units, electrical service, DAWGNet, etc., Q-Personnel will stay in their respective tents until technicians have completed their task and vacated guarantine zones/rooms.
- If service is required inside any specific tent(s), Q-Personnel will don mask and gloves and wait outside, within their respective zones/rooms until technicians have completed their task and vacated tent(s)/rooms.

Replenishment of Supplies

- 1. Each Troop Commander will be responsible to providing the Mayor Cell a list of commonly used supplies for their respective zones/rooms.
- 2. Supplies will include: bleach, spray bottles, trash bags, toilet paper, paper towels, laundry detergent, etc.

Wi-Fi Services

- 1. Limited Wi-Fi service will be available.
- Members are encouraged to consider purchase of a global data Wi-Fi puck prior to departure. Wi-Fi puck services are currently unavailable for purchase or reload at the shop on base due to current COVID restrictions.
- 3. Members are also encouraged to have the desired entertainment pre-downloaded to reduce dependency on Wi-Fi streaming capabilities.



RECOMMENDED PACKING LIST

Due to space constraints, members will place unnecessary items into locked storage. As a result, it is encouraged that members have everything they need packed accordingly before entering into the quarantine facility.

72-Hour Bag: Pack IAW Reporting Instructions and/or Unit Packing Lists

- You must have a cloth face mask and eye protection in your 72-hour bag or secondary bag.
- Individuals must bring an issued sleeping bag per the updated reporting instructions for Kuwait.

Secondary Duffle Bag:

- Blanket/Pillow Individuals are encouraged to bring their own if they prefer additional comfort items.
- Clothing Enough to get through a 14-day period without laundry available.
 - Summer Temperatures Highs of 115, Lows of 84
 - Clothing must be IAW guidance outlined in the General Rules & Guidelines section.
- 1 Pair of Each Shower shoes, Casual sneakers/shoes, Uniform boots
- Toiletries Shampoo/Conditioner, Bodywash, Towel, Toothbrush/Toothpaste. Etc/
- Towel
- Laundry Supplies In the event laundry is available, there are limited supplies. If individuals have a preferred product, it is encouraged they bring a few rations to get them through quarantine.
- Books, personal or professional development products, continued education resources, etc. to stay busy and productive.
- Laptop or Preferred Electronic Device
 - Streaming Services Due to potential Wi-Fi bandwidth constraints, members are encouraged pre-download any shows or movies on their device or through Netflix, Disney+, or other streaming options ahead of time.
- **Digital Readers, E-books & Audio Books** Be sure to download audio books or e-books to minimize strain on the Wi-Fi bandwidth
- Converters/Adapters US to UK (240V) Converter for US electronics to utilize wall outlets
 - 110V electronics that are not dual voltage cannot be plugged into the 240V outlets.
 Current supplies are limited.
- External Battery Packs Individuals are encouraged to bring external battery packs as some areas may have limited outlets which will require sharing.

Fitness (Portable Workout Equipment Examples):

- Resistance Bands
- Jump Ropes
- Sandbag that can be filled up after arrival

DIGITAL RESOURCES - Mental, Physical, Spiritual, Social

386 AEW Google Drive for Digital Resources https://drive.google.com/drive/folders/1dHPG6rfEtSQIaNTuCqeweI20IzB2UVCY

386 AEW has established a localized Google Drive for off-network access that allows you to utilize the resources they are collecting, creating, and disseminating for mental, physical, spiritual, or social fitness. Below are the resources that can be found in the drive, and the amount products will continue to grow as the environment develops.

Mental Fitness

- Disaster Mental Health Slides
- MH Coping with COVID Products
- Sleep Improvement Tactics
- Yoga
- Meditation and Breathing Exercises

Spiritual Fitness

• 3-Page Resource Document for Digital Resources

Physical Fitness

- Bodyweight Workouts
- No Weight and Weighted Vest Circuits
- Resistance Band and Jump Rope Workouts
- EFSS Fitness Video Tapes

DIGITAL RESOURCE GUIDE QR CODE. SCAN TO GO TO GOOGLE DRIVE.

Professional & Personal Development

- How to get the AF OverDrive Digital Library for Audio/Digital Books
- CMSAF Reading List 2019
- Harvard Business Review Articles (Building Culture, Leadership/Mentorship, Personal Resilience, Financial Perspective)
- Local Orgs
 - Enlisted to Officer Resources/Brief & Practice Exams

Additional Products

- Family Outreach Programs/Efforts
- 30-Day Coping Activity Calendar

386 AEW Facebook & Instagram FB: @386AEW IG: @386aew

386 EFSS Facebook & Instagram FB: @386efss IG: @386_therock

386 AEW Chapel Facebook Group FB: @386AEWChapel



POST-QUARANTINE ROE'S & INFORMATION

Upon completion of a 14-day quarantine with no disruption or cross-contamination, members will be provided an MFR certified by the Public Health Emergency Officer (PHEO). This MFR must be retained in an individual's records to conduct any intra-theater movement.

The following rules will apply at all times per SECDEF, CENTCOM, AFCENT, or 386 AEW leadership and will be in place until rescinded or adapted with additional guidance.

Rules & Guidelines:

- Facemasks or Face coverings Individuals must have a facemask or face covering on their person at all times and must be worn when within 6 feet of another person.
- **6-foot Physical Distance** 6 feet must be maintained at all times when not conducting mission essential functions or when unavoidable in all other situations (e.g. the DFAC).
 - Members are not permitted to socialize within 6 feet of another person even when wearing a mask when the gathering is not a mission essential requirement.
- Suspension of Non-essential Gatherings All non-essential gatherings of 10 or more
 people have been suspended until further notice. Non-essential gatherings are defined as
 official, local organization, or unit-sponsored functions that physically bring together 10 or
 more people.
- DFACs Require Facemask & Time Limits All individuals must have a facemask or face
 covering over their nose and mouth to enter a DFAC. Once seated, individuals may remove
 the mask, but have 10 minutes to finish the meal and exit. Takeout options are encouraged,
 but individuals should properly dispose of waste to mitigate rodent and insect issues or
 infestations.
- Workout Facilities Open Under Strict Guidance Workout facilities will remain open
 under strict guidance that individuals will maintain a 6-foot distance and have a mask around
 their neck at all times. Equipment has been spaced to support a 6-foot distance and will not
 be moved. Non-compliance will result in members being asked to leave or closure of
 these facilities.
- Cancellation of FSS Events & Classes All organized MWR events, fitness classes, and intramural sports are postponed until further notice.



Face Covering Frequently Asked Questions (FAQs)

Excerpt from USCENTCOM Night Orders for 5 APR 2020

- (U) In accordance with DoD guidance dated 5 APRIL 2020, all individuals in/on a dod facility, installation, or property will wear cloth face coverings when they cannot maintain six feet of physical distance in public areas or work centers. While additional guidance is pending from the services, CENTCOM personnel will implement immediately.
- (U) This includes all military personnel, DoD civilian personnel, family members, DoD contractors, and all other individuals on facilities, installations, or property.
- (U) Until further guidance becomes available, all individuals are encouraged to wear previously issued face coverings (buffs, gaiters, balaclavas, etc...) or fashion face coverings from household items or other common materials (t-shirts, handkerchiefs, etc...)
- (U) Regardless of means employed, the nose and mouth area should be covered.
- (U) If not a uniform item, military personnel will ensure that face coverings remain appropriate for wear in uniform.
- (U) Medical PPE (N95 respirators, surgical masks, etc...) will not be issued for this purpose as those will be reserved for appropriate personnel.
- (U) This guidance is issued in accordance with DoD guidance dated 5 APRIL 2020, DoDI 6200.03, and the Commander, MacDill AFB, Declaration of a Public Health Emergency, currently in effect.

Questions Overview:

- 1. Who is required to wear a face covering?
- 2. Where will we be required to wear it?
- 3. Will a face covering or surgical mask be issued to me?
- 4. What's the purpose of a mask? Will it reverse any of the policies put into place?
- 5. Will this change how DFAC operations are run?
- 6. Will this change rules at the gym?
- 7. Does the face covering have to be a specific color or pattern?
- 8. What if I wasn't issued a face covering, or I didn't bring one? Will I be reimbursed?
- 9. Where can I get supplies to make my own face covering?



1. Who is required to wear a face covering?

All individuals on a DoD installation, facility, or property must comply with this guidance and implement immediately.

2. Where will we be required to wear it?

A face covering will be required in any facility or work area where a six-foot physical distance cannot be sustained. Effectively 7 APR 2020 and until further notice, no individual will be permitted to enter a DFAC at any of our locations without a face cover due to the difficulty of spacing. Additionally, individuals in the ASAB gyms will need to have a face covering around their neck to enter the facilities. A face mask will also be required in approved designated tobacco areas where six feet of distance cannot be maintained.

Regardless of location, individuals need to have a face covering with them at all times in order to respond to a situation that does not allow for enough physical distance.

3. Will a face covering or surgical mask be issued to me?

No. Medical PPE such as surgical masks or N95 masks will be reserved for identified, appropriate personnel only. Individuals are directed to use a previously issued face covering such as a buff, gaiter, balaclava, or shemagh. Individuals may also create their own face covering using the CDC guidelines provided by 386 AEW/PA in the base all notification, the COVID-19 SharePoint page, or the off-network Google Drive.

4. What's the purpose of a mask? Will it reverse any of the policies put into place?

The face covering guidance is has been added as an additional measure to further mitigate the spread of germs, specifically in scenarios that cannot be avoided but do not allow for six feet of distance. Use of face coverings does not revoke or change any previous guidance regarding risk mitigation. We must all continue to execute the measures in place to ensure we are stopping the spread and flattening the curve in the event we encounter a confirmed case of COVID-19.

5. Will this change how DFAC operations are run?

Effective immediately, the DFACs will not permit individuals without a face cover to enter as well as implement removal of chairs to enforce six feet of space. Moving chairs is not permitted for those who choose to dine in the DFAC. The 10-minute rule once seated still applies.

6. Will this change the rules at the gym?

For ASAB, individuals using the fitness facilities will have a face covering on their neck, and over the nose and mouth when entering/exiting, within six feet of another, and when walking through the facilities. Workout partners are no longer authorized except for spotters to ensure safe use of equipment. Masks must also be worn when interacting with the front desk.

For AJAB, individuals must have a mask available. Upon entering the facilities all members must sign in and use hand sanitizer immediately. Six-foot distance must be maintained at all



times, and exercises requiring a spotter are discouraged. If a spotter is needed, a mask must be warn.

All equipment has been disbursed across the various workout facilities to enforce a six-foot distance. Use of a mask does not negate the need to maintain a six-foot distance. Individuals failing to adhere to guidance may be asked to leave the facilities.

7. Does the face covering have to be a specific color or pattern?

While in uniform, members must utilize face coverings that adhere to governing uniform regulations. This means face coverings should be an approved color or pattern to include colors such as sand, black, coyote brown, sage green, or patterns such as OCP or ABU.

Individuals in civilian attire may utilize non-traditional colors, patterns, or images on their face coverings, as long as it does not promote inappropriate behavior or verbiage (i.e. sexist, racist, homophobia, etc.) Members are encourage to have fun and be creative, but all should continue to foster dignity, inclusion, and respect. The determining authority for what is "appropriate" will be held at the unit level, until further notice.

8. What if I wasn't issued a face covering, or I didn't bring one? Will I be reimbursed?

For those who were not issued a face covering from your home station UDM, please contact your unit supply POC to determine if one can be made available through the supply chain. For those that were issued a mask, but did not bring it or have misplaced it, you will not be reimbursed for the purchase of a new covering. It is recommended that you make a mask from an old t-shirt or go to the Airman's Attic to get older uniform shirts to avoid an additional costs.

9. Where can I get supplies to make my own face covering?

Individuals can utilize older t-shirts from their duty uniform, purchase new t-shirts from the BX, or can go to the Airman's Attic to get a used t-shirt. Instructions for how to make your own face covering from a shirt can be found in the Google Drive and SharePoint locations linked in question 3.

Helping Agency Quick Reference



For Military Personnel assigned to Ali Al Salem Air Base

Agency	Contact Info	Services Offered
Chapel	Building 464 Phone: 442-5152 24-hour On-call: 442-2920 (via Command Post)	- Confidential counseling and/or prayer available 24/7 - RELAX in the Spinemelter 3000 Massage Chairs! - Need something? Shop our "Free-Ex" 24-7 for snacks, toiletries, books, cards, & more! - Full size kitchen available for the master chefs out there!
Equal Opportunity (EO)	Building 378 Phone: 442-6061	- Training and Education, Specialized Briefings - Informal and Formal Complaint Processing - Informal and Referral Services - Alternate Dispute Resolution (DoD-Certified!)
	Building 378 Phone: 442-6392	- Complaint Resolution - Congressional Inquiries
Judge Advocate (JA)	Building 592 Phone: 442-6762 / 6763	- Power of Attorney and Notary Services - Wills - Legal Assistance
Mental Health	Building 594(EMDG) Phone: 442-CARE	Disaster Mental Health Allows service members to receive undocumented education and consultation to address mental health concerns related to or worsened by COVID-19, including: anxiety, depression, stress, sleep problems, etc.
Picinal ficulti		BHOP Medically documented education and consultation services designed to address concerns such as: anxiety, depression, stress, sleep problems, etc.
Sexual Assault Response	Building 378 SARC 24-hour Cell: 442-7272 OR 6222-1738	- Confidential services for victims of sexual assault

MILITARY ON! SOURCE

Military OneSource provides free, confidential counseling services for military members and their families on a wide range of issues from marital counseling, to stress management, to depression, and more. Military OneSource also offers other resources like financial counseling and an MWR digital library.

Telephone: Stateside: 1-800-342-9647; Overseas: *800-3429-6477

We have verified the Stateside number can be used through WhatsApp and other dialing services like Hangouts dialer

Website: https://www.militaryonesource.mil/